



ACCELERATED Resiliency & Retention TRAINING SERIES

FREE 2 day training program is designed to give you the skills needed to work in a Hospitality or Tourism job including:

- Essentials of Service Excellence
- Stress Management
- Emotional Intelligence
- Conflict Resolution

In-person instruction by certified, experienced trainers

Certificate upon completion

2 Sessions Available
Sept 23 & 24
Oct 21 & 22
116 Industry St, York



Visit WWW.HWTC.CA to learn more



This Employment Ontario Program is funded in part by the Government of Canada and the Government of Ontario.

