

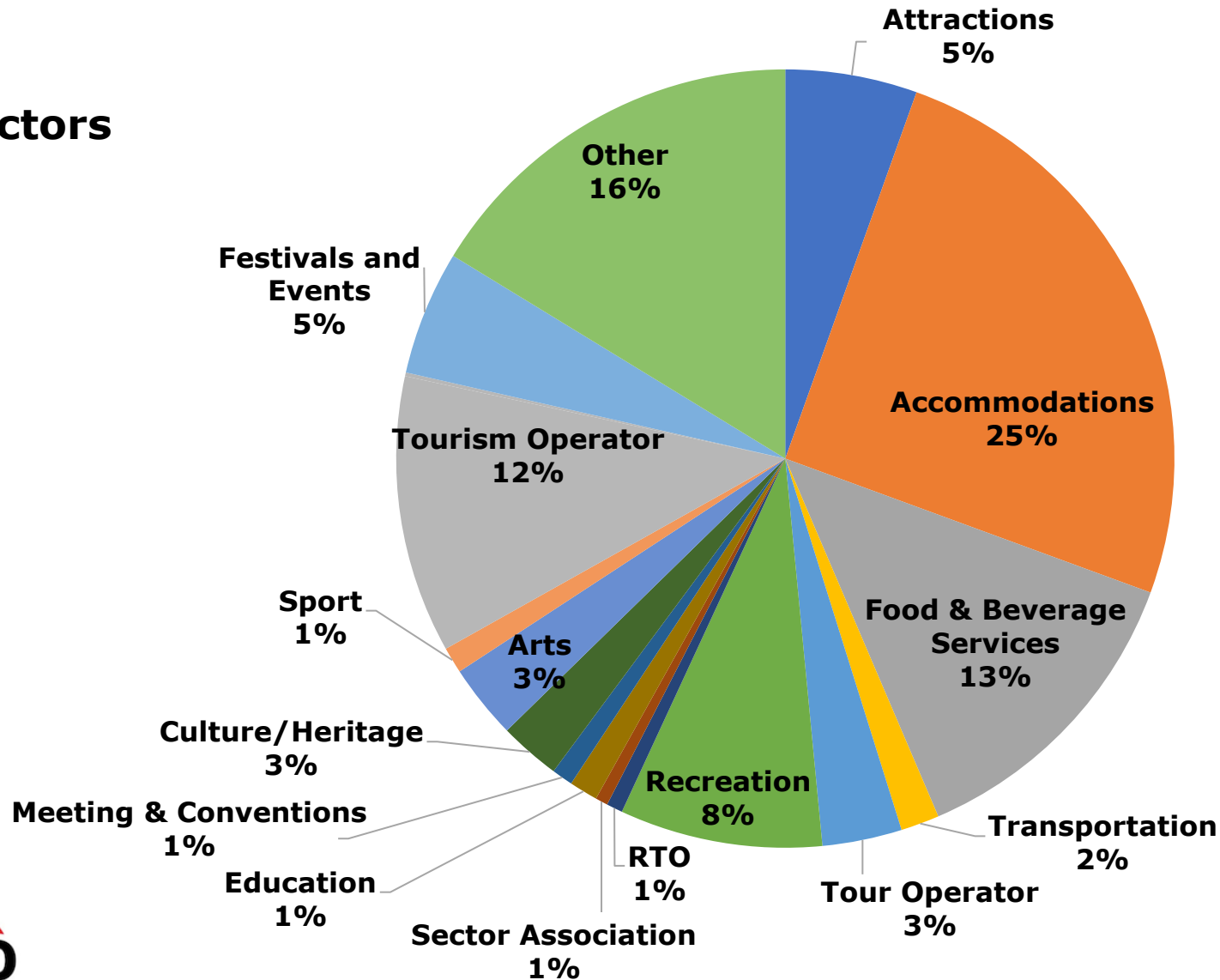


Ontario Regional Tourism Organizations
Covid-19 Survey 3 Results
April 1 – 6, 2020

Which sector do you operate in?

1,943 Completed Surveys

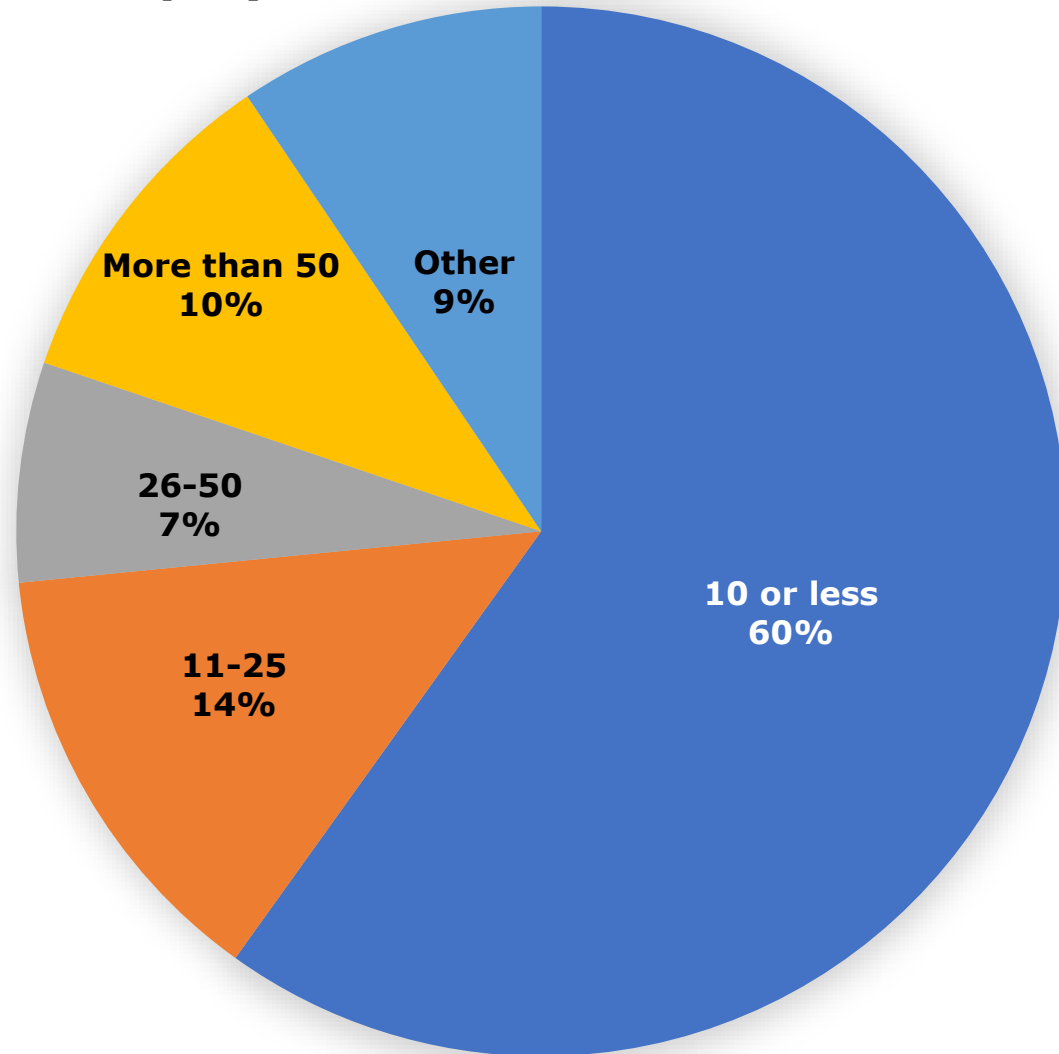
Sectors



Sectors	Value	%
Attractions	106	5.48%
Accommodations	486	25.12%
Food & Beverage Services	251	12.97%
Transportation	31	1.60%
Tour Operator	64	3.31%
Recreation	163	8.42%
RTO	13	0.67%
Sector Association	10	0.52%
Education	23	1.19%
Meeting & Conventions	17	0.88%
Culture/Heritage	49	2.53%
Arts	60	3.10%
Sport	21	1.09%
Tourism Operator	223	11.52%
Film	3	0.16%
Festivals and Events	100	5.17%
Other	315	16.28%

How many employees does your business have?

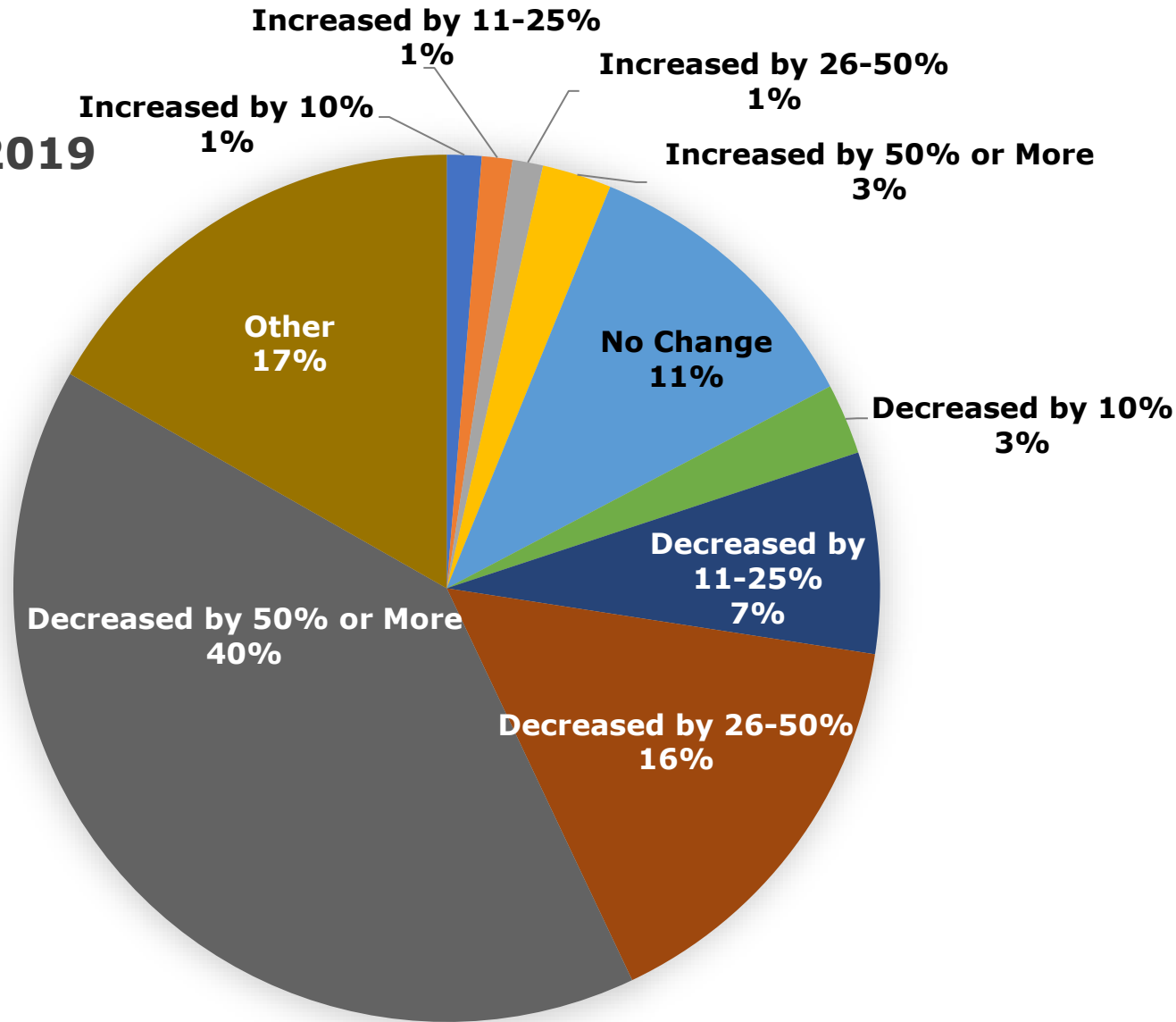
Number of Employees



Number of Employees	Value	%
10 or less	1159	59.90%
11-26	262	13.54%
26-50	131	6.77%
More than 50	200	10.34%
Other	183	9.46%

How do your sales/revenue in March 2020 compare to your sales/revenue in March 2019?

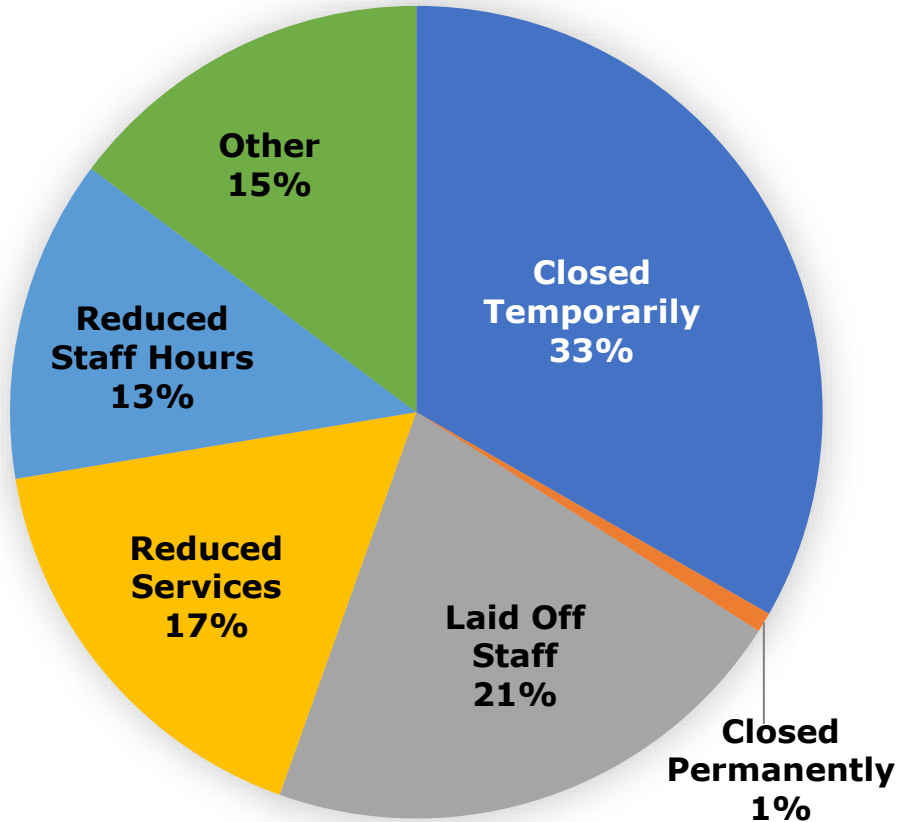
Sales/Revenue March 2020 vs 2019



Sales Increase/Decrease	Value	%
Increased by 10%	25	1.29%
Increased by 11-25%	22	1.14%
Increased by 26-50%	22	1.14%
Increased by 50% or more	50	2.59%
No change	215	11.13%
Decreased by 1-10%	51	2.64%
Decreased by 11-25%	145	7.51%
Decreased by 26-50%	300	15.53%
Decreased by 50% or more	778	40.27%
Other	324	16.77%

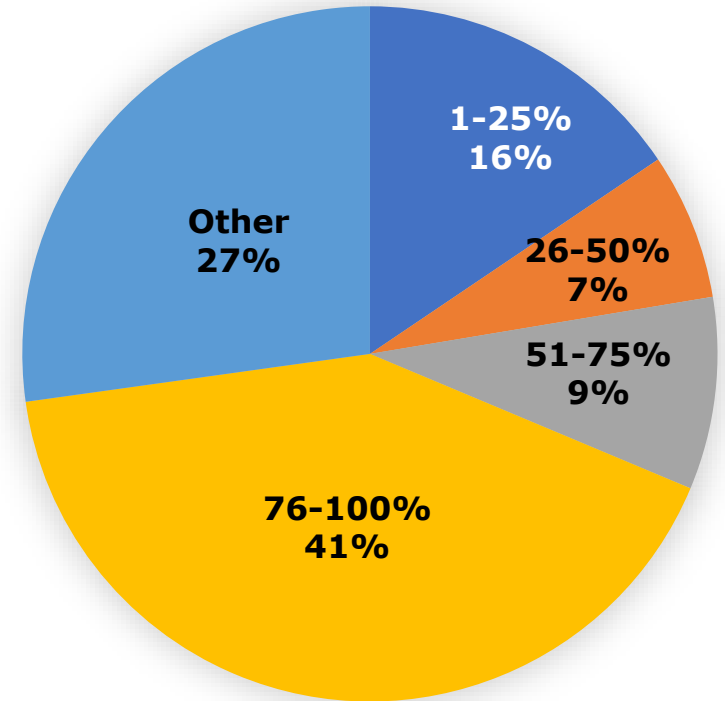
What action(s) have you currently taken as a result of COVID-19?

Actions as a Result of COVID-19



Actions as a result of COVID-19 Select all that Apply	Value	% of Actions Taken	% of Total Surveys
Closed temporarily	1133	33.26%	58.31%
Laid off staff	729	21.40%	37.52%
Reduced services	576	16.91%	29.64%
Other	503	14.77%	25.89%
Reduced staff hours	438	12.86%	22.54%
Closed permanently	27	0.79%	1.39%

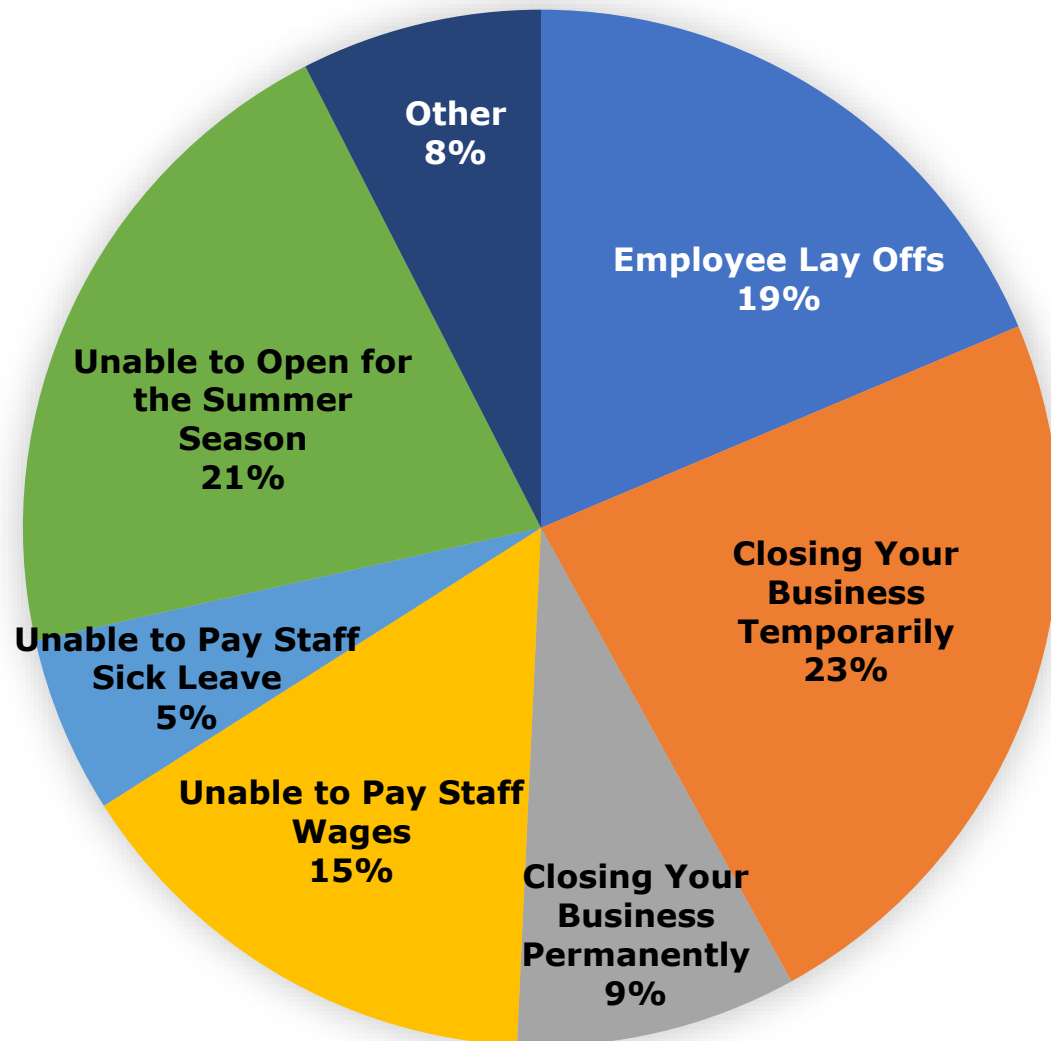
% of Employees Laid off



If you answered 'Yes,' % of Employees Laid off	Value	%
1-25%	219	15.55%
26-50%	96	6.82%
51-75%	126	8.95%
76-100%	584	41.48%
Other	383	27.20%

Looking ahead at the next 3 months, please indicate the risks your business is facing.

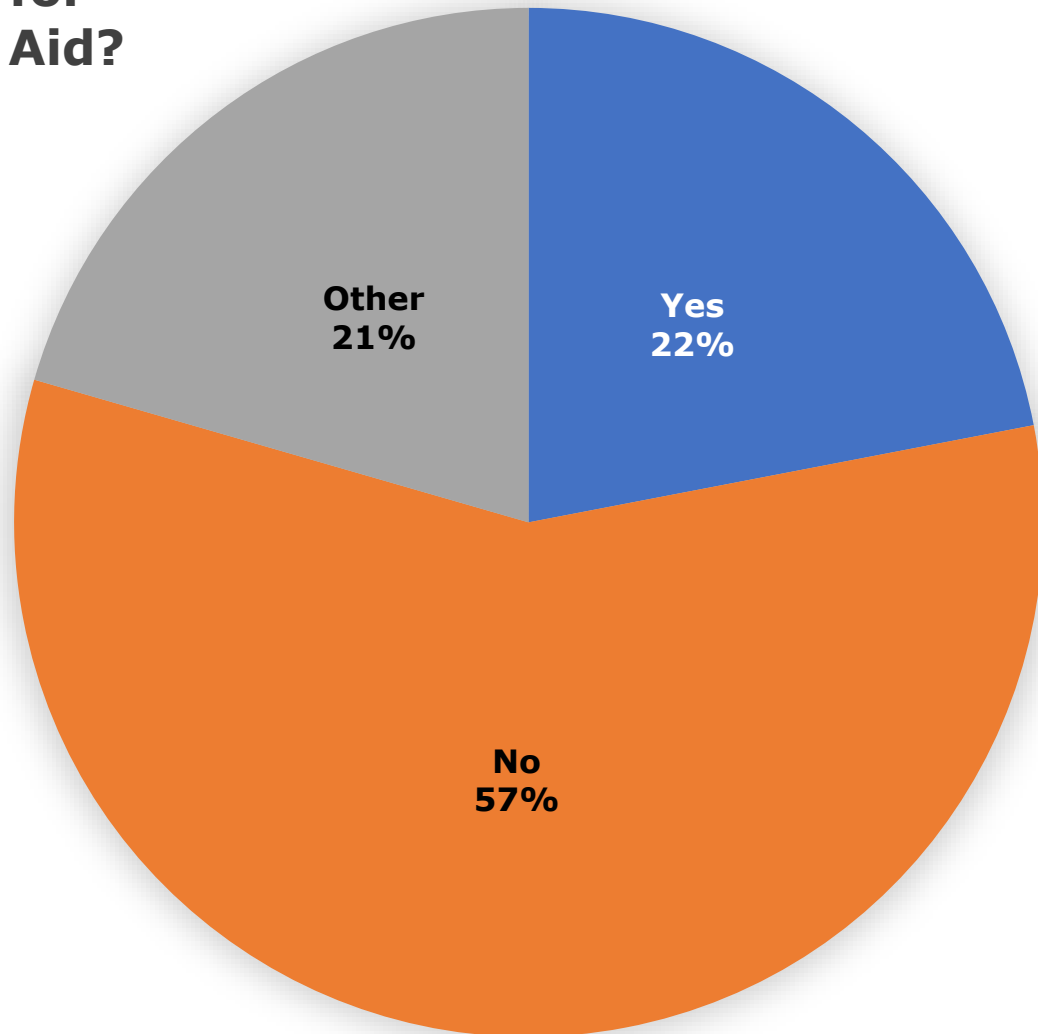
Risks in the next 3 months



Risks in Next 3 months Select all that Apply	Value	% of Risks	% of Total Surveys
Closing Your Business Temporarily	1117	23.32%	57.49%
Unable to Open for the Summer Season	1005	20.99%	51.72%
Employee Lay Offs	893	18.65%	45.96%
Unable to Pay Staff Wages	730	15.24%	37.57%
Closing Your Business Permanently	420	8.77%	21.62%
Other	360	7.52%	18.53%
Unable to Pay Staff Sick Leave	264	5.51%	13.59%

Have you applied for any COVID-19 related aid funding from any level of Government?

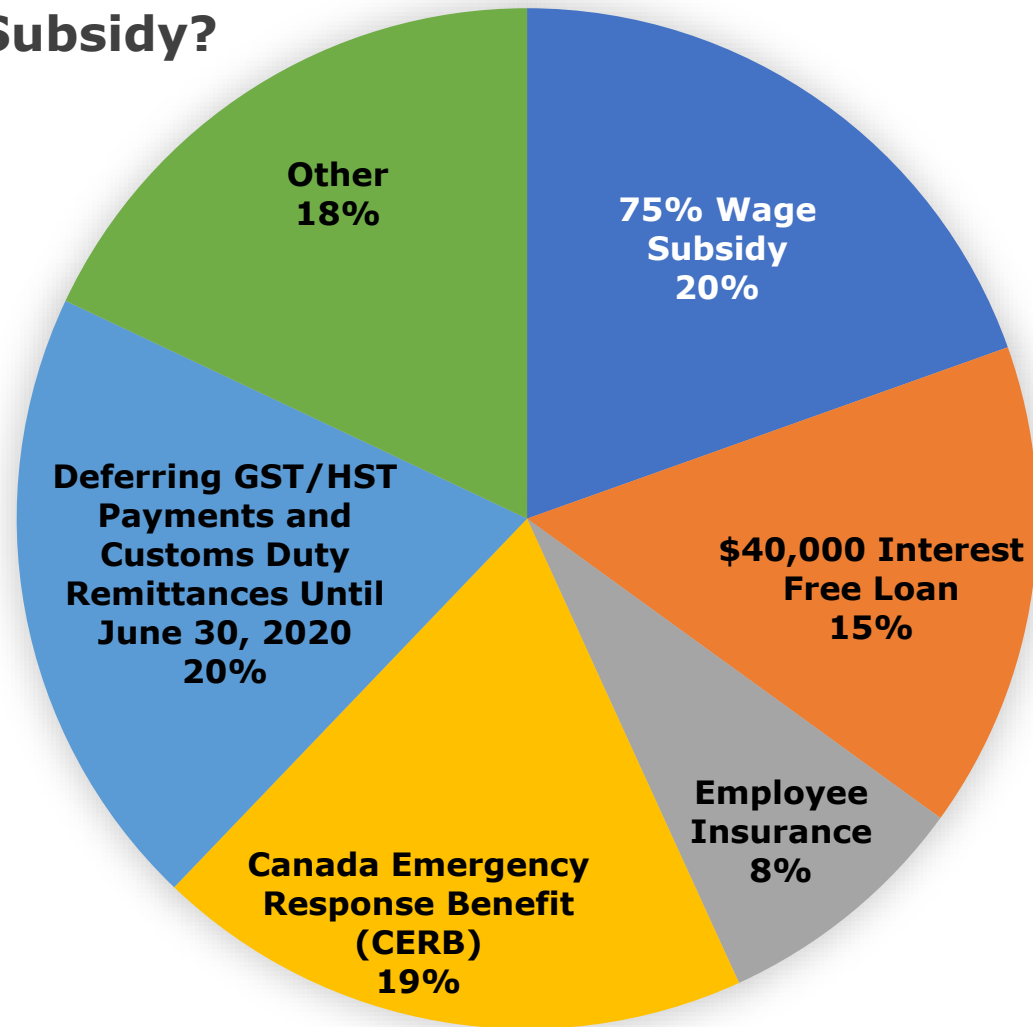
Applied for Financial Aid?



Have you applied for any COVID-19 related aid funding?	Value	%
Yes	425	21.98%
No	1112	57.50%
Other	397	20.53%

If you answered yes to the above question, please indicate which types of COVID-19 related aid you have applied for, and which you intend to apply for when available.

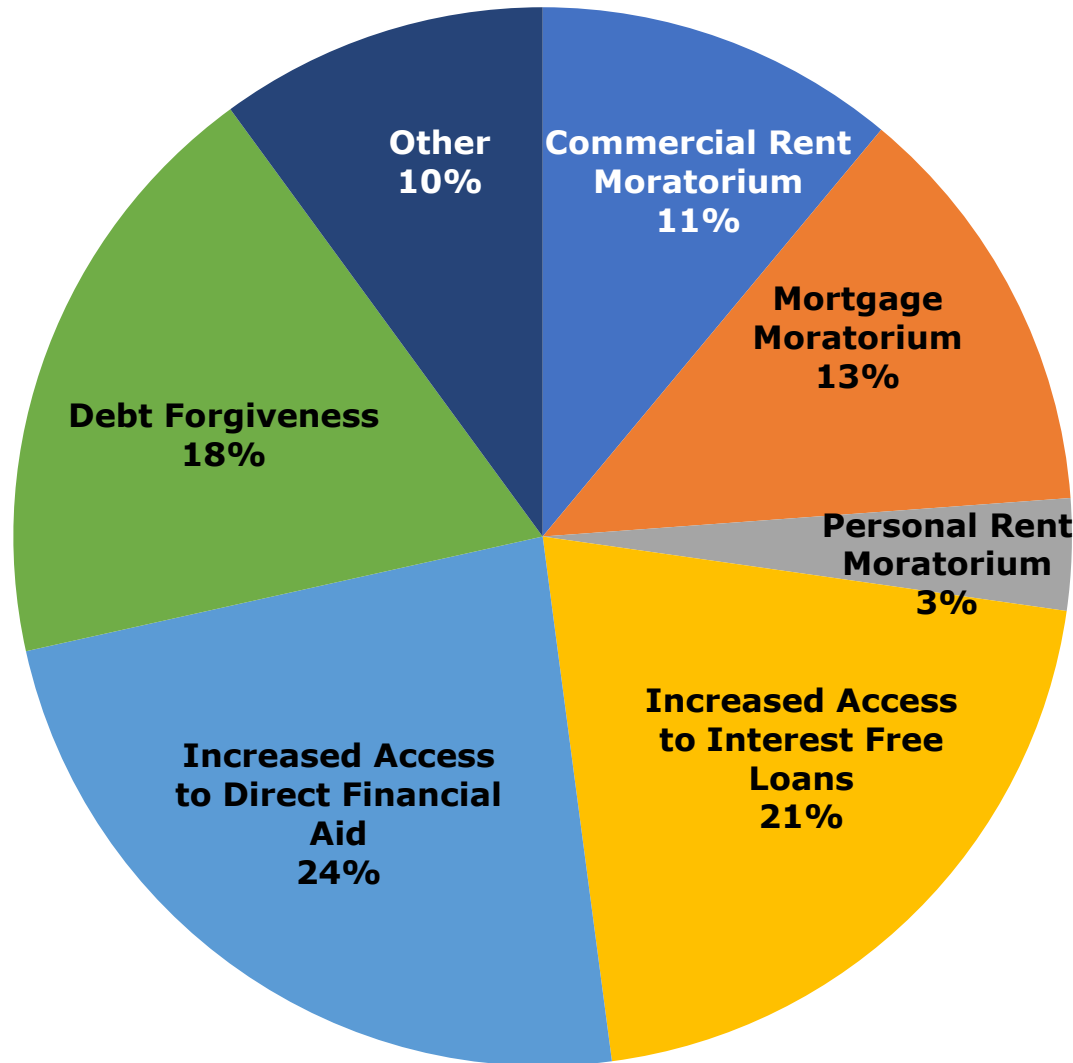
Which Subsidy?



Which Subsidy? Select all that Apply	Value	%	% of Total Surveys
Deferring GST/HST Payments and Customs Duty Remittances Until June 30, 2020	443	19.87%	22.80%
75% Wage Subsidy	436	19.55%	22.44%
Canada Emergency Response Benefit (CERB)	423	18.97%	21.77%
Other	401	17.98%	20.64%
\$40,000 Interest Free Loan	344	15.43%	17.70%
Employee Insurance	183	8.21%	9.42%

What other forms of financial aid do you require during COVID-19?

Other Financial Aid



Other Financial Aid?	Value	%
Increased Access to Direct Financial Aid	825	23.61%
Increased Access to Interest Free Loans	722	20.66%
Debt Forgiveness	644	18.43%
Mortgage Moratorium	447	12.79%
Commercial Rent Moratorium	386	11.05%
Other	351	10.05%
Personal Rent Moratorium	119	3.41%